

Hour Power of Franklin/Grand Isle
"Making Time for Community"
HourPowerFGI@gmail.com
www.HourPowerFGI.org

Agency of Human Services
Attn: Chrissy Birong
20 Houghton St.
St. Albans, VT 05478

Account Buddy Confidentiality and Expectation Agreement Form

In an effort to make the Hour Power network accessible to all community members, the Account Buddy network is available. Account Buddies will be paired up with a fellow Hour Power member(s) who have difficulty gaining access to the internet. Account Buddy's receive one or two Community Credits per month from Hour Power (not their Buddy) for their assistance. As an Account Buddy, the following is expected:

- Be available to speak on the telephone or in person with your Buddy to log their service and goods offers and requests in a timely manner
- When logging information into your Buddy's account, be sure the information being entered is accurate
- Keep confidential any personal information about your Buddy or your Buddy's Community Weaver account
- If there is any conflict between you and your Buddy, notify the Hour Power Coordinator

By signing below, I acknowledge that my role is an Account Buddy to an Hour Power member who has barriers to accessing the internet. I agree to the Confidentiality and Expectations as stated above, and I will do my best to communicate with my Buddy in a timely manner and I will assist in keeping my Buddy's Community Weaver account accurate.

Name (Print) _____

Signature _____ Date _____

FOR OFFICE USE ONLY

Paired with _____ Date _____

Comments _____